

Child Protection

Safeguarding children and Child Protection Policy and Procedures 2024-2025



Introduction

“The welfare of the child is paramount” – Children Act 1989

Children learn best when they are healthy, safe, and secure, when their individual needs are met, and when they have positive relationships with the adults caring for them. (Statutory Framework for the EYFS).

Principles

We aim to provide a high-quality setting which is welcoming, safe, and stimulating, and where children can enjoy learning and grow in confidence. We will take all necessary steps to keep children safe and well and ensure the suitability of adults who have contact with them. We will promote good health, manage behaviour, and maintain records, policies, and procedures.

For the purpose of this policy, the **Keeping Children Safe in Education 2024** definition of safeguarding and promoting the welfare of children is used and defined as:

- **providing help and support to meet the needs of children as soon as problems emerge**
- protecting children from maltreatment, **whether that is within or outside the home, including online**
- preventing the impairment of children's mental and physical health or development
- ensuring that children grow up in circumstances consistent with the provision of safe and effective care
- taking action to enable all children to have the best outcomes

Staff at this setting understand that safeguarding and promoting the welfare of children is everyone's responsibility they will be alert to any issues or concerns in the child's life at home or elsewhere and they will maintain a child-centred approach at all times. They will be aware that children with special educational needs or disability are particularly vulnerable to being abused. They will maintain an attitude of "it could happen here" where safeguarding is concerned, and they will always act in the best interests of the child.

The committee and staff at this setting are committed to:

- Maintaining a child-centred approach to safeguarding, this means we will always consider what is in the best interests of the child.
- Ensuring the setting practises safer recruitment in checking the suitability of staff and volunteers (refer to the [South West Child Protection Procedures \(SWCPP\)](#))
- Following the settings Code of Conduct, Behaviour Policy in line with [Guidance for Safer Working Practice for Adults who Work with Children](#) (Safer Recruitment Consortium)
- Supporting children who have been abused and carrying out specific actions in accordance with the agreed child protection support plan.
- Establishing and maintaining a safe and secure environment.

- Providing a curriculum and experiences to enable children to develop the skills they need to stay safe from abuse including online abuse.
- Ensuring staff and volunteers can identify children who may benefit from Early Help by identifying potential emerging problems or concerns and implementing strategies to avoid them escalating. Support families in accessing Early Help.
- Ensuring that staff and volunteers are aware of the signs and symptoms of abuse and know the correct procedure for reporting and referring concerns. ([Swindon Safeguarding Partnership](#))
- All staff understand their responsibilities under the General Data Protection Regulation and the Data Protection Act 2018, and the circumstances under which they may appropriately and lawfully share information about you and your child with other agencies.
- Ensuring that all staff are aware of the procedures to follow if they have a concern about another adult or a member of staff (Whistleblowing Policy).
- Working in partnership with other agencies. This includes sharing information lawfully and effectively, attending child protection conferences, core groups and other relevant meetings.
- Working in partnership with parents/carers.
- Supporting families to receive appropriate early help by sharing information with other agencies in accordance with statutory requirements and legislation.
- Being transparent about how we lawfully process data.

Legislation and Guidance

All safeguarding and child protection procedures will be followed in line with guidance from the Swindon Safeguarding Partnership <https://safeguardingpartnership.swindon.gov.uk/> and the South West Child Protection Procedures (SWCPP)

<https://www.proceduresonline.com/swcpp/swindon/index.html>

The following legislation and documents will form the basis of all safeguarding and child protection decisions.

- The Statutory Framework for the Early Years Foundation Stage – 2024
- The Children Act 1989, 2004 and 2006
- Working Together to Safeguard Children 2023
- What to do if you're worried a child is being abused: advice for practitioners - 2015
- Information Sharing: advice for practitioners providing safeguarding services - 2018
- The Prevent Duty-departmental advice for schools and childcare providers – 2023
- Keeping Children Safe in Education – 2024
- General Data Protection Regulations - 2018

This “Safeguarding Children and Child Protection Policy” applies to all staff, managers, committee members and volunteers working in the setting.

Other policies which should be read and used in conjunction alongside this policy include:

- Health and Safety
- Intimate Care
- First Aid
- Medicines
- Behaviour Management
- Staff behaviour policy (guidance for safer working practice/code of conduct)
- Missing Child
- Online safety including Internet, Acceptable Use, Camera & Image, ICT Misuse Policy
- Uncollected Child
- Absence

- Site Security
- Risk Assessments
- Equal Opportunities
- Special Educational Needs and Disability
- Outings/Visits
- Emergency Evacuation and Lockdown Procedures
- Concerns/Complaints
- Social Networking
- Employment
- Grievance
- Whistleblowing
- Escalation
- Mobile Phone and Mobile Technology Device
- Safer Eating
- Sleep and Rest Times
- Privacy Notice
- Confidentiality and client access to records
- Staff code of conduct

The Designated Safeguarding Lead (DSL) and deputy

Our Designated Safeguarding Lead is Zena Warburton.

Our Deputy DSL is Charlotte Dimbylow.

During working hours there will be a DSL, or deputy, available at all times for staff to discuss safeguarding concerns.

- The EYFS 2021 states; *'a practitioner must be designated to take lead responsibility for safeguarding children in every setting'*.
- The DSL will take lead responsibility for safeguarding children and ensure that all policies and procedures are implemented and shared with staff, parents, and volunteers. They will liaise with local statutory children's services, and with the Swindon Safeguarding Partnership. They will provide support, advice, and guidance to other staff on an on-going basis, and on any specific safeguarding issue as required. They will ensure information is shared on a 'need to know basis'. They will co-ordinate child protection action within the setting, including making referrals as necessary.
- The DSL and deputy will be responsible for understanding the views of children and ensure there is a culture of listening to children.
- The DSL and the Deputy DSL will maintain a confidential recording system for safeguarding and child protection concerns.
- The DSL and the deputy will attend appropriate training to equip them to fulfil their role in line with the requirements of the EYFS safeguarding training annexe. Training will be refreshed every 2 years. The DSL and the deputy will regularly (at least annually) update their knowledge and skills through attendance at training, attendance at update sessions, reading newsletters, email alerts etc. (A record of all training can be found in the DSL passport).

Staff training, qualifications, and supervision

- All staff have a responsibility to identify children who may need extra help or who are suffering, or are likely to suffer, significant harm. All members of staff have a duty of care to take appropriate action and work with other services as needed.
- All staff will complete level 1 (basic awareness) training every 2 years, as advised by Swindon Safeguarding Partnership. Annual refresher/update training may also be considered if necessary. Training may be in-house, online or by attending SSP courses. Staff regularly re-read the preschool's safeguarding policies. All staff are trained in line with the criteria set out in Annex C of the EYFS. Training will enable staff to identify signs of possible abuse and neglect at the earliest opportunity, and to respond in a timely and appropriate way. These may include:

- Significant changes in children's behaviour.
 - Deterioration in children's well-being.
 - Unexplained bruising, marks or outward signs of a child's needs are not being met.
 - Children's comments which give cause for concerns.
 - Inappropriate behaviour displayed by other members of staff, or any other person working with children.
- The DSL will be responsible for representing the setting at inter-agency meetings in particular strategy discussions, child protection conferences and core groups.
 - The DSL will ensure all staff receive regular safeguarding updates through staff meetings, email, newsletters etc
 - All staff, who have contact with children, will have regular and planned supervision sessions which will include a discussion about children's development and well-being and about any child protection concerns.
 - Sharing information with staff about the welfare, safeguarding and child protection issues that children in their setting have experienced with a view to understanding how to best support these children in the setting.
 - At least one person who has a current paediatric first aid certificate will be always on the premises when children are present, in the same room as children when they are eating and will accompany children on outings. PFA training will be delivered by a competent provider as referenced in the EYFS Annex A.
 - Staff involved in preparing and handling food will receive food hygiene training and will follow procedures specified in our Safer Eating and Food and Drink policies.
 - All staff will have a sufficient understanding and use of English to ensure the well-being of children in their care.

Staff Induction

- All new staff will receive induction training to help them understand their roles and responsibilities. Induction training will include, as a minimum, information about emergency evacuation procedures, sharing the setting's Safeguarding and Child Protection Policy procedures, the provider's equality policy, and the health and safety policy.
- Induction will always include a period of close supervision by a suitably qualified member of staff.
- Staff (including temporary staff and volunteers) work within clear behavioural guidelines and are referred to the preschool's Code of Conduct, 'What to do if you're worried a child is being abused' and Guidance [for Safer Working Practice for Adults who work with Children](#). A record is kept of all training.

Staff Supervision

- Staff receive regular supervision in accordance with the statutory requirements of the Early Years Foundation Stage. Uninterrupted time will be set aside to ensure supervision sessions are effective for all involved.
- Supervision will be a two-way process, which supports and develops the knowledge, skills and values of an individual, group or team and will support staff to improve the quality of the work they do, thus improving outcomes for children as well as achieving agreed objectives. Supervision will also provide an opportunity to discuss sensitive issues, including the safeguarding of children and concerns about an individual or colleague's practice.

Safer Working Practice

- Staff work within clear behavioural guidelines as outlined in the [Guidance for safer working practice for adults who work with children and young people](#) and the setting's adults behaviour Policy/code of conduct.
- Physical intervention is only used when the child is endangering him/herself or others and such events are recorded and signed by a witness. Staff are made aware of the settings **Behaviour Management Policy** and physical interventions must be in line with the procedures laid out in the policy.
- Staff are made aware of the professional risks associated with the use of social media and electronic communication (email, mobile phones, texting, social network sites etc.) through the setting's **Online Safety Policy** and **Acceptable Use Policy**.
- Staff will not work under the influence of alcohol or other substances.
- Staff taking medication will only work with children if medical advice confirms that it is unlikely to affect their ability to look after children.

Whistleblowing Procedures

- In this setting we foster a culture of openness and staff are aware of the need to report concerns about the conduct of a colleague or another professional that could place a child at risk.
- Staff are aware that concerns can be reported and dealt with internally, through the DSL and management or externally to Ofsted, Contact Swindon or the NSPCC.
- Whistle-blowers may choose to remain anonymous and their confidentiality will be protected.
- An investigation will take place to check the validity of allegations and if wrongdoing is confirmed appropriate action will be taken, such as, policy changes, disciplinary measures or referral to LADO.
- Feedback will be given to the whistle-blower.
- The NSPCC has a dedicated whistleblowing helpline on **0800 028 0285** or can be contacted by email help@nspcc.org.uk

Parental Involvement

We are committed to helping parents/carers understand our responsibility for the safety and welfare of all pupils.

- Parents/carers can access the settings Child Protection Policy online or a hard copy is available in the setting on request. Parents will be made aware of the policy during their induction meeting and will be asked to sign a statement to say they understand the setting's child protection responsibilities.
- Child protection or welfare concerns will usually be discussed with parents/carers. Where a referral to Children's Services (Contact Swindon) is needed, the agreement of parents/carers will be sought before making the referral, unless to do so may place the child at increased risk of harm. If a child is subject to a child protection plan, then the allocated social worker will be informed as soon as possible. A lack of agreement from the parent/carer will not stop a referral going ahead.

Key Person

All children will be allocated a key person with whom they can develop a close relationship and who can tailor opportunities to the individual needs of each child. Parents are informed of the key person and given contact details before their child starts at the setting.

Recognising abuse

Abuse is a form of maltreatment of a child and can either be caused through inflicting harm, witnessing harm to others or failing to prevent harm. There are four categories of abuse: physical, emotional, sexual and neglect.

See definitions of Abuse - Working Together (appendix 1)

We are aware that;

- Abuse, neglect, exploitation and safeguarding issues are rarely standalone events that can be covered by one definition or label, in most cases; multiple issues will overlap with one another.
- Child welfare concerns may arise in many different contexts and can vary greatly in terms of their nature and seriousness. Children may be abused by their peers, family members, in an institutional/ community setting, by those known to them, by a stranger or via the internet.
- In the case of honour-based abuse, including child marriage and female genital mutilation, children may be taken out of the country to be abused.
- Abuse and neglect can happen over a period of time or be a one-off event and can have major long-term impacts on all aspects of a child's health, development, and well-being.
- The warning signs and symptoms of abuse and neglect can vary from child to child. Children develop and mature at different rates, so what appears to be worrying behaviour for one child might be normal for another child.
- Parental behaviours may also indicate child abuse or neglect, so staff will be alert to parent-child interactions or concerning parental behaviours, such as parents who are under the influence of drugs or alcohol or sudden changes in their mental health.
- It is important to respond to problems as early as possible and provide the right support and services for the child and their family.
- A child's absence, without notification from the parent/carer, can sometimes be an indicator of abuse. We will always follow-up on absences.

Other Safeguarding concerns staff will be aware of: (see appendix 2)

- Child on Child Abuse (sexual violence and sexual harassment).
- Radicalisation and extremism.
- Female genital mutilation (FGM).
- Child sexual exploitation (CSE).
- Child criminal exploitation (CE).
- Domestic abuse (DA).
- Children missing education (CME).
- Children with family members in prison.
- Homelessness.
- Private Fostering.
- Bruising or non-explained injury in non-mobile children.
- Mental Health.

Children with Special Educational Needs and Disabilities (SEND)

- Arrangements are in place to support children with SEND.
- Staff acknowledge that children with special educational needs (SEN) and disabilities can face additional safeguarding challenges as they may have an impaired capacity to resist or avoid abuse. They may have speech, language and communication needs that may make it difficult to tell others what is happening.
- Staff are encouraged to be aware that children with SEN and disabilities can be disproportionately impacted by safeguarding concerns such as bullying. All members of staff will be encouraged to appropriately explore possible indicators of abuse such as behaviour/mood change or injuries and not to assume that they are related to the child's disability and be aware that children with SEN and disabilities may not always outwardly display indicators of abuse.

Responding to a Disclosure

We are aware that children may not be ready or know how to disclose abuse and that they may also be afraid to tell. It is important that we build relationships with children and display professional curiosity. If a child discloses abuse, we will respond appropriately by:

- Listening to the child and avoiding interrupting, except to clarify and allow the child to make the disclosure at their own pace and in their own way.
- Not interrogating the child but asking open-ended questions to clarify the situation. Children will only be interviewed by trained Social Workers or Police Officers.
- Not making any promises to the child about not passing on information. Information may need to be shared to get help in place.
- Recording information accurately, including the timing, setting and those present, as well as what was said.
- Informing the DSL as soon as possible (within the same working day).
- Providing appropriate support for the child.

Visitors to the setting will be informed that if they receive a disclosure of abuse, suspect that abuse may have occurred or are concerned for the safety or welfare of a child they **must** report immediately to the DSL or if unavailable to the deputy.

Recording concerns

Anyone receiving a disclosure of abuse, noticing possible abuse or with a concern about a child, will make an accurate record as soon as possible, noting what was said or seen, putting the event into context, and giving the date, time and location. All records will be dated, signed, and discussed with the DSL.

- All hand-written records will be retained, even if they are subsequently typed up in a more formal report.
- Written records of concerns will be kept, even where there is no need to make a referral immediately. Parents/guardians will be notified of all recorded concerns.
- Injuries will be marked on a body map; **photographs will never be taken** (Appendix 5).
- Where concerns do not meet the threshold for a referral to “Contact Swindon”, consideration will be given to the appropriateness of completing an [Early Help conversation](#)
- All records relating to child protection concerns will be kept in a secure place and will remain confidential. They will not form part of the child’s developmental records, and they will be kept separate from other records.
- A chronology will be kept at the front of each individual child protection file. It will be reviewed and updated whenever a new concern is raised or additional relevant information becomes available, noting any action taken.
- The DSL and management will regularly monitor the quality of child protection records.
- Where a child transfers to school or moves to a new setting, child protection documentation will be transferred to the receiving school/setting within 14 days, preferably by hand. If it is not possible to do a face-to-face handover, records will be sent by recorded delivery in a sealed envelope, **separate from any developmental records**. Postal delivery will always be followed up with a telephone conversation.
- Records will be retained in line with Data Protection requirements and the setting’s record keeping policy.

SBC Templates and guidance for keeping child protection records are available on [Swindon Hub for Early years](#).

Procedures for Referral

We will refer to SSP’s guidance document [The Right Help at the Right Time](#) when assessing a child’s level of need .(see appendix 2)

We will always take appropriate action when we have concerns about a child's welfare, we will never assume that a colleague, or another professional will act and share information that might be critical in keeping children safe.

The Thresholds document identifies four levels of need:

1. Universal – Children with no additional needs.
2. Early Help Additional needs – Emerging concerns/vulnerability.
3. Early Help Complex needs – Children with complex and multiple needs that need unpicking. Co-ordinated support from professionals is needed to stop things from escalating
4. Specialist Statutory Support – Statutory intervention is needed to keep children safe

We understand our responsibility to refer a child to Children's Social Care (Contact Swindon) if we believe or suspect;

- The child is suffering or likely to suffer significant harm (Section 47, Child Protection)
- This also includes children where there are significant welfare concerns whose development would be likely to be impaired without provision of services (Section 17, Child in Need).

- **Early Help**

Where there are emerging concerns about a child we will follow the Early Help process (Level 2 and Level 3 [The Right Help at the Right Time](#)). We will be alert to emerging problems and the DSL will co-ordinate an appropriate response with the support of other professionals. This may involve undertaking an [Early Help-conversation](#) and Plan. The DSL may take on the role of Lead Professional (LP).

- Completed Early Help Conversations and reviews will be sent securely to Children's Services as indicated on the form.
- **Early Help Additional Needs (Level 2)** With parents' consent a single agency will coordinate an assessment and plan with the aim of achieving positive outcomes and preventing the need for a higher level of support. Support may be short term, but if ignored, concerns could escalate further. Professionals from universal services will work together in a coordinated way to provide additional support and a Lead Professional (possibly the DSL) will be identified. The Lead Professional will be responsible for coordinating a Family Plan of support that will be kept under constant review through regular meetings with parents, sometimes called, team around the child/family (TAC/F) meetings.
- **Early Help Complex Needs (Level 3)** With parents' consent, support will be sought from more than one agency due to multiple and complex needs. This includes where a child may have special educational need and/or disability. These families need services to work together in a co-ordinated way to plan and work directly with them to bring about change. The support required may only be short term, but if not addressed, these issues could escalate to require statutory intervention. The child's needs will be discussed at the Locality Panel where a multi-agency response will be required, and a lead practitioner will be identified to co-ordinate support.
- It is expected that when Level 3 support is requested; professionals will be able to outline the support that is already in place through an early help plan or another appropriate plan.

Specialist/Statutory services – (Level 4)

- Level 4 specialist/statutory support is for children, young people, and families with a high level of unmet or complex needs including; Children in need (Chin); children with significant developmental needs or disability; children in need of protection; children looked after and privately fostered; children who have committed an offence; children with acute mental health needs; children who are unaccompanied asylum seekers and children who are subject to an Emergency Protection Order, Interim Care Order or a full Care Order.

Contact Swindon Details:

Referrals to Contact Swindon are made by completing a [Request for Help and Support Form](#) or by calling **Contact Swindon on 01793 464646**

The Emergency Duty Team should be contacted out of office hours on **01793 436699**

If there is a concern that a child is immediately at risk (health or welfare) we will dial 999.

Consent

We will seek consent from parents to share information for all referrals, except where this would place the child at potential risk of harm, or compromise a police investigation (for example; allegations of parental sexual abuse, or suspicions of fabricated or induced illness). If consent is withheld for a Level 4 referral, we will consider whether we have grounds to override consent in order to protect the child and we may seek advice from Contact Swindon. Rationale for not pursuing consent will be recorded. We are aware that where a referral is necessary to protect the child, we have a legal basis to share information without parental consent.

Professional challenge and resolution

Differences of professional opinion can arise in a safeguarding case. In order to reach a satisfactory resolution professionals will follow the SSP Escalation Policy. This process ensures that professionals have a quick and straightforward means of resolving professional differences.

It is expected that most disagreements can be resolved by professionals discussing the concerns and agreeing a way forward to meet the child's needs but if professional agreement cannot be reached, then the concern should be escalated following the 5 stages of the [Swindon Multi-Agency Process for the Resolution of Professional Disagreements Relating to Safeguarding & Protection of Children](#)

Stage 1: Internal discussion (within 2 working days).

Stage 2: Inter-agency discussion (within 5 working days).

Stage 3: Line managers (within 5 working days).

Stage 4: Managers, Heads, Directors of Services (within 5 working days).

Stage 5: Swindon Safeguarding Partnership (within 5 working days)

Suitable People/Safer Recruitment

We endeavour to create a culture of safe recruitment. We ensure that staff working with children are suitable to fulfil the requirements of their roles. We have effective systems in place to ensure that educators and any other person who is likely to have regular contact with children (including those working on the premises) are suitable. We request enhanced Disclosure and Barring Service checks and disqualification checks for all staff prior to commencing work.

We comply with recruitment procedures as set out in the South West Child Protection Procedures.

(<http://www.proceduresonline.com/swcpp/swindon/contents.html>)

- Interview panels will have at least one person who has completed Safer Recruitment Training. There will be a safeguarding statement in all job advertisements and job descriptions. Any gaps in employment history or unaccounted for periods of time will be fully investigated. References will be requested prior to interview. A reference will be requested from the candidate's current employer, training provider or education setting and will have been completed by a senior person with appropriate authority. At least one reference will be from the applicants' most recent childcare placement, if there is one. Open references will not be accepted, nor will references from family members and applicants will not be asked to obtain their own reference. Where references are vague or there are discrepancies, further clarity will be sought by contacting the referee.
- Online searches will be conducted for all short-listed candidates and anything that causes concern will be followed up at interview. Candidates will be asked the reason for leaving their previous employment.
- We will record information about staff qualifications, identity checks, disqualification and vetting processes that have been completed (including the Disclosure and Barring Service reference number, the date a disclosure was obtained and details of who obtained it) on a central register.
- We will not allow people, whose suitability has not been checked to have unsupervised contact with the children.
- An appointment will not be confirmed until all checks have been completed.
- In addition to induction and supervision, staff are provided with clear expectations in relation to their behaviour, outlined in the Staff Code of Conduct.

Disqualification under the Childcare Act

- All staff, students and volunteers are informed during their induction that, under the Childcare Act 2006, they are expected to provide up to date information in relation to any convictions, cautions, court orders, reprimands and warnings which may affect their suitability to work with children, whether received before or during their employment at the setting.
- There is also an expectation that the setting would be informed if staff relationships and associations, both within and outside the workplace (including online), may have implications for the safety of children in the setting.

Volunteers

A risk assessment will be undertaken for volunteers to determine whether an enhanced DBS check should be applied for. This will depend on the level of activity the volunteer is engaged in and whether they are ever left unsupervised with children.

Alleged Abuse by Staff and persons in position of trust

An allegation may indicate that a member of staff has:

- Behaved in a way that has harmed or may have harmed a child.
- Possibly committed a criminal offence against a child; or
- Behaved towards a child that indicates he/she would pose a risk of harm to children.
- Behaved or may have behaved in a way that indicates they may not be suitable to work with children.

All allegations will be reported to the Local Authority Designated Officer (LADO).

LADO Team – 01793 463854

Louise Chandler 07989224486 (Mon-Fri)

Lado@swindon.gov.uk

The following steps will be taken into consideration;

- An [Allegations Management referral form](#) will be completed;
- Ofsted will be informed of the allegation within 14 days.
- LADO advice on appropriate action to take will be followed.
- Staff/volunteers will report an allegation about a member of staff immediately to the Chairperson/manager, unless they are the subject of the allegation. The Chairperson/manager will then proceed as above.
- Where the allegation is against the Chairperson/manager, the member of staff/volunteer will contact the LADO as above.
- An allegation must not be discussed with the alleged perpetrator or other members of staff/committee, unless advised to do so by the LADO.
- In exceptional circumstances it may be necessary to protect the child, by contacting the police, before contacting the LADO.
- The setting will make a referral to the Disclosure and Barring Service if at the end of the allegation process a member of staff or volunteer is removed from their position, or if they leave while under investigation.

As part of their induction procedure staff will be directed to read the “Guidance for safer working practice for adults who work with children and young people.” We also ensure that all staff, volunteers and anyone else working in the setting knows how to raise concerns that they may have about the conduct or behaviour of other people including staff/colleagues.

Refer to the setting’s “Whistleblowing Policy.”

If staff don’t feel comfortable alerting someone within the setting of their concerns, they can contact the NSPCC whistleblowing helpline on 0800 028 0285 or by email help@nspcc.org.uk

Low-level concerns

We recognise that staff may display low-level concerns:

- By displaying behaviours that are inconsistent with the staff code of conduct, including inappropriate conduct outside of work.

These concerns probably won’t meet the threshold of harm and aren’t serious enough to be referred to the LADO, but they are always reported, recorded and dealt with appropriately.

The Curriculum

We will provide a curriculum that encourages children to talk and be listened to. Children will be provided with opportunities to develop the skills they need to recognise and stay safe from abuse across all areas of learning.

- Children will learn that their views are valued and respected.
- They will learn how we treat others with respect.
- They will be taught how to express their emotions and feeling appropriately.
- They will learn about having clear boundaries and what is safe and acceptable behaviour.

Online safety

Children will be taught about keeping safe online through educating them about safe online procedures and by educating their parents about the dangers of the internet through leaflets, posters, newsletters etc. Where children have access to the internet, we will ensure that they are protected from harmful and inappropriate online material by putting effective monitoring and filtering in place.

We will follow advice in the government's guidance document; [Safeguarding children and protecting professionals in early years settings: online safety guidance for practitioners](#)

Use of mobile phones, cameras and other electronic devices with imaging and sharing capabilities in the setting.

We have a written policy for the acceptable use of mobile phones, cameras and other digital media in our setting. The following should be used in conjunction with the mobile phone and mobile technology device, camera & image and acceptable use policies.

- Staff mobiles and other digital media will be kept in a designated area and will not be carried on a person when children are present. Staff may use appliances in a designated area at designated times e.g., the kitchen during staff breaks or before and after sessions, when children are not present.
- Visitors, parents, contractors etc are made aware that phones and other digital media are not to be used in designated areas and that no photographs, videos, or audio recordings are permitted in the setting.
- Staff will take photographs of children using the work photographic equipment; no personal equipment will be used. The work photographic equipment will be open to scrutiny at all times.
- Photographs will not be taken in sensitive areas such as toilets or nappy changing areas.
- Written permission will be obtained from parents/carers for appropriate use of photographs/digital images to record children's progress.
- Children's images should only be taken off site securely with the prior permission of the manager in line with the settings policy.

Confidentiality and Information Sharing

- We are all aware of our professional responsibility to share information with other agencies in order to safeguard children. We will maintain records and obtain and share information with parents/carers, health professionals, the police, social services and Ofsted as appropriate and in line with "[Information sharing advice for safeguarding practitioners](#)" 2018
- We will enable a regular two-way flow of information with parents/carers, and between providers if a child is attending more than one setting.
- Confidential information and records about staff and children are held securely and only accessible to those who have a right or professional need to see them.
- We are aware of our responsibilities under the Data Protection Act 2018 and the General Data Protection Regulations (2018) and that this legislation does not limit the sharing of information in order to keep children safe and includes sharing information without consent.
- We will register with the Information Commissioner's Office as appropriate.
- All new staff will read the setting's "Confidentiality Policy" as part of their induction procedure.
- Records relating to individual children will be retained for a reasonable period in line with the setting's retention of records policy.
- We recognise that all matters relating to child protection are confidential. The DSL will only disclose information about a child to other members of staff on a "need to know" basis.
- We are aware that we cannot promise a child to keep secrets that might compromise the child's safety or wellbeing.

Site Security

- All staff are responsible for maintaining awareness of the safety and security of buildings and grounds and for reporting any concerns that become known. Risk assessments are completed as appropriate.
- We ensure that indoor and outdoor spaces are fit for purpose and suitable for the age of children cared for.
- We are aware of the potential risk from terrorist attacks and appropriate action has been taken.
- Appropriate checks will be undertaken in respect of visitors and volunteers coming into the setting (Staff Personal Safety policy). Any individual who is not known or identifiable will be challenged for clarification and reassurance.
- The setting will not accept the behaviour of any individual (parent/carer/other) who threatens security or leads others (child or adult) to feel unsafe. Such behaviour will be treated as a serious concern and may result in a decision to refuse access for that individual to the site.
- We do not allow smoking, vaping or e cigarettes on site when children are present or about to be present.
- Dangerous/harmful substances or equipment are stored securely away from children.

Complaints

- We operate within a whole-setting community ethos, and we welcome comments from children, parents/carers and others about areas that may need improvement as well as comments about what we are doing well.
- The setting has a **Complaints Procedure** available to parents/carers, children and members of staff who wish to report concerns. This can be found in the main hall or on our website.
- All reported concerns are taken seriously and considered within the relevant and appropriate process. Anything that constitutes an allegation against a member of staff or volunteer will be dealt with under the specific **Procedures for Managing Allegations against Staff**.

Legal Framework

Primary Legislation

- Children Act (1989 s47)
- Protection of Children Act (1999)
- The Children Act (2004 s11)
- Children and Social Work Act (2017)
- Safeguarding Vulnerable Groups Act (2006)
- Childcare Act (2006)
- Child Safeguarding Practice Review and Relevant Agency (England) Regulations 2018

Secondary Legislation

- Sexual Offences Act (2003)
- Criminal Justice and Court Services Act (2000)
- Equality Act (2010)
- General Data Protection Regulations (GDPR) (2018)
- Childcare (Disqualifications) Regulations (2009)
- Children and Families Act (2014)
- Care Act (2014)
- Serious Crime Act (2015)
- Counterterrorism and Security Act (2015)

Further guidance

- Working Together to Safeguard Children (HMG, 2018)
- What to do if you're Worried a Child is Being Abused (HMG, 2015)
- Framework for the Assessment of Children in Need and their Families (DoH 2000)
- The Common Assessment Framework for Children and Young People: A Guide for Practitioners (CWDC 2010)

- Statutory guidance on making arrangements to safeguard and promote the welfare of children under section 11 of the Children Act 2004 (HMG 2008)
- Hidden Harm – Responding to the Needs of Children of Problem Drug Users (ACMD, 2003)
- Information Sharing: Advice for Practitioners providing Safeguarding Services (DfE 2018)
- Disclosure and Barring Service: www.gov.uk/disclosure-barring-service-check
- Revised Prevent Duty Guidance for England and Wales (HMG, 2015)
- Inspecting Safeguarding in Early Years, Education and Skills Settings, (Ofsted, 2016)

Review

Date of any amendments 12th September 2024

- This is a statutory policy and it forms part of the induction procedure for all new staff, volunteers and parents.
- All staff, volunteers and parents are able to access this policy.
- All staff and volunteers sign to say they have read and understood the content of the policy.
- Staff, volunteers and parents are kept informed of any updates to the policy.
- This policy will be reviewed and ratified at least annually and/or following any updates.

This policy was adopted at a meeting of

Wroughton Preschool

Held on

Date to be reviewed

Yearly at AGM

Signed on behalf of the management
committee

Name of signatory

Role of signatory (e.g. chair/owner)

Chairperson

Appendix 1 – Working Together Definitions of Abuse and Possible Indicators

Physical Abuse

A form of abuse that may involve hitting, shaking, throwing, poisoning, burning or scalding, drowning, suffocating or otherwise causing physical harm to a child. Physical harm may also be caused when a parent or carer fabricates the symptoms of, or deliberately induces, illness in a child.

Signs that MAY INDICATE Physical Abuse

- Bruises and abrasions around the face
- Damage or injury around the mouth
- Bi-lateral injuries such as two bruised eyes
- Bruising to soft area of the face such as the cheeks
- Fingertip bruising to the front or back of torso
- Bite marks
- Burns or scalds (unusual patterns and spread of injuries)
- Deep contact burns such as cigarette burns
- Injuries suggesting beatings (strap marks, welts)
- Covering arms and legs even when hot
- Aggressive behaviour or severe temper outbursts
- Injuries need to be accounted for; inadequate, inconsistent or excessively plausible explanations or a delay in seeking treatment should signal concern.

Failure to Thrive

- Child's weight/height falling below expected centile
- Skin dry and pale and hair thin and straw like
- Lack of energy, listless and lack of concentration
- Refuses food but drinks a lot of juice, vomiting and diarrhoea
- Failure to meet developmental milestones
- Behavioural problems

Emotional Abuse

The persistent emotional maltreatment of a child such as to cause severe and persistent adverse effects on the child's emotional development. It may involve conveying to a child that they are worthless or unloved, inadequate, or valued only insofar as they meet the needs of another person. It may include not giving the child opportunities to express their views, deliberately silencing them or 'making fun' of what they say or how they communicate. It may feature age or developmentally inappropriate expectations being imposed on children. These may include interactions that are beyond a child's developmental capability, as well as overprotection and limitation of exploration and learning, or preventing the child from participating in normal social interaction. It may involve seeing or hearing the ill-treatment of another. It may involve serious bullying (including cyber bullying), causing children frequently to feel frightened or in danger, or the exploitation or corruption of children. Some level of emotional abuse is involved in all types of maltreatment of a child, though it may occur alone.

Signs that MAY INDICATE Emotional Abuse

- Over reaction to mistakes

- Lack of self-confidence/esteem
- Sudden speech disorders
- Self-harming
- Eating disorders
- Extremes of passivity and/or aggression
- Compulsive stealing
- Drug, alcohol, solvent abuse
- Fear of parents being contacted
- Unwillingness or inability to play
- Excessive need for approval, attention and affection

Sexual Abuse

Involves forcing or enticing a child or young person to take part in sexual activities, not necessarily involving a high level of violence, whether or not the child is aware of what is happening. The activities may involve physical contact, including assault by penetration (for example, rape or oral sex) or non-penetrative acts such as masturbation, kissing, rubbing and touching outside of clothing. They may also include non-contact activities, such as involving children in looking at, or in the production of, sexual images, watching sexual activities, encouraging children to behave in sexually inappropriate ways, or grooming a child in preparation for abuse. Sexual abuse can take place online, and technology can be used to facilitate offline abuse. Adult males do not solely perpetrate sexual abuse. Women can also commit acts of sexual abuse, as can other children.

Child sexual exploitation is a form of child sexual abuse. It occurs where an individual or group takes advantage of an imbalance of power to coerce, manipulate or deceive a child or young person under the age of 18 into sexual activity (a) in exchange for something the victim needs or wants, and/or (b) for the financial advantage or increased status of the perpetrator or facilitator. The victim may have been sexually exploited even if the sexual activity appears consensual. Child sexual exploitation does not always involve physical contact; it can also occur through the use of technology.

Signs that MAY INDICATE Sexual Abuse

- Sudden changes in behaviour and school performance
- Displays of affection which are sexual and age inappropriate
- Self-harm, self-mutilation or attempts at suicide
- Alluding to secrets which they cannot reveal
- Tendency to cling or need constant reassurance
- Regression to younger behaviour for example thumb sucking, playing with discarded toys, acting like a baby
- Distrust of familiar adults e.g. anxiety of being left with relatives, a child minder or lodger
- Unexplained gifts or money
- Depression and withdrawal
- Fear of undressing for PE
- Sexually transmitted disease
- Fire setting

Neglect

Neglect is the persistent failure to meet a child's basic physical and/or psychological needs, likely to result in the serious impairment of the child's health or development. Neglect may occur during

pregnancy because of maternal substance abuse. Once a child is born, neglect may involve a parent or carer failing to:

- Provide adequate food, clothing and shelter (including exclusion from home or abandonment);
- Protect a child from physical and emotional harm or danger;
- Ensure adequate supervision (including the use of inadequate care-givers);
- Ensure access to appropriate medical care or treatment;
- Respond to a child's basic emotional needs.

Signs that MAY INDICATE Neglect

- Constant hunger
- Poor personal hygiene
- Constant tiredness
- Inadequate clothing
- Frequent lateness or non-attendance at School
- Untreated medical problems
- Poor relationship with peers
- Compulsive stealing and scavenging
- Rocking, hair twisting and thumb sucking
- Running away
- Loss of weight or being constantly underweight
- Low self esteem

Appendix 2: Specific Forms of Abuse and Safeguarding Issues

Children absent from education (pre-school/nursery sessions)

Staff will be aware that children's non-attendance, particularly repeatedly, can be a vital warning sign of a range of safeguarding possibilities. Early intervention will be taken to identify the risk of any underlying safeguarding concerns and the settings policy for following up on non-attenders will be followed. The setting will have at least two, up to date, emergency contacts for a child.

Child Sexual Exploitation (CSE)

Staff at our setting identify that CSE involves exploitative situations, contexts and relationships where young people receive something (for example food, accommodation, drugs, alcohol, gifts, money or in some cases simply affection) because of engaging in sexual activities.

Staff recognise that children at risk of CSE need to be identified and issues relating to CSE should be approached in the same way as protecting children from other risks. Staff are aware that sexual exploitation can take many forms ranging from the seemingly 'consensual' relationship where sex is exchanged for affection or gifts, to serious organised crime by gangs and groups. What marks out exploitation is an imbalance of power in the relationship. The perpetrator always holds some kind of power over the victim which increases as the exploitative relationship develops. Sexual exploitation may involve varying degrees of coercion, intimidation or enticement, including unwanted pressure from peers to have sex, sexting, sexual bullying including cyberbullying and grooming. However, it is also important to recognise that some young people who are being sexually exploited do not exhibit any external signs of this abuse or recognise this as abusive.

This may apply to children, parents/carers, older siblings, staff or other members of the setting community. Further information [here](#).

Child Criminal Exploitation (CCE)

Staff recognise that that criminal exploitation of children and vulnerable young adults is a form of harm, **County lines** is a term used to describe gangs and organised criminal networks involved in exporting illegal drugs using dedicated mobile phone lines or other form of “deal line”. This activity can happen locally as well as across the UK. Children and vulnerable adults are exploited to move, store and sell drugs and money. Offenders will often use coercion, intimidation, violence (including sexual violence) and weapons to ensure compliance of victims. Children are also increasingly being targeted and recruited online using social media. Children can easily become trapped by this type of exploitation as county lines gangs can manufacture drug debts which need to be worked off or threaten serious violence and kidnap towards victims (and their families) if they attempt to leave the county lines network.

These cases will be referred to children’s social care through the usual channels. Boys and girls being criminally exploited may be at higher risk of sexual exploitation. Further information [here](#).

‘Honour Based’ Violence (HBV), Female Genital Mutilation (FGM) and Child Marriage

Staff will be aware that HBV encompasses a range of crimes that have been committed to protect or defend the honour of the family and/or the community, including female genital mutilation (FGM), child marriage, and practices such as breast ironing. It may also include non-violent forms of abuse. Abuse committed in the context of preserving ‘honour’ often involves a wider network of family or community pressure and can include multiple perpetrators. It is important to be aware of this dynamic and additional risk factors when deciding what form of safeguarding action to take. All forms of HBA are abuse (regardless of the motivation) and should be handled and escalated as such. Further information [here](#).

FGM comprises of all procedures involving partial or total removal of the external female genitalia or other injury to the female genital organs. Further information [here](#).

Child marriage is one entered into without the full and free consent of one or both parties and where violence, threats or any other form of coercion is used to cause a person to enter into a marriage. Threats can be physical or emotional and psychological. A lack of full and free consent can be where a person does not consent or where they cannot consent (if they have learning disabilities, for example). Settings can contact the Forced Marriage Unit if they need advice or information: Contact: 020 7008 0151 or email fmunit@fcdo.gov.uk.

Staff are alert to the risks and indicators of HBV/FGM and child Marriage and they are aware that they are all forms of abuse (regardless of the motivation) with long-lasting consequences and cases must be reported and escalated through the usual channels.

For further information, including details of training staff should visit the SSP website links below.

https://safeguardingpartnership.swindon.gov.uk/info/3/workers_and_volunteers/10/workers_and_volunteers/9

https://safeguardingpartnership.swindon.gov.uk/info/3/workers_and_volunteers/10/workers_and_volunteers/8

Modern Slavery

Modern slavery encompasses human trafficking and slavery, servitude and forced or compulsory labour. Exploitation can take many forms, including: sexual exploitation, forced labour, slavery, servitude, forced criminality and the removal of organs. Further information on the signs that someone may be a victim of modern slavery, the support available to victims and how to refer them to the National Referral Mechanism is available at: <https://www.gov.uk/government/publications/modern-slavery-how-to-identify-and-support-victims> Further information [here](#).

Radicalisation and Extremism

Staff realise that they have a duty to protect children from radicalisation and any form of violent extremism in line with the “Prevent Duty” (June 2015). Any concerns will be reported to the DSL.

In fulfilling this duty, the setting will work closely with the SSP and will have regard to:

- Assessing the risk of children being drawn into terrorism, including support for extremist ideas that are part of terrorist ideology. This will be based on an understanding, shared with partners, of the potential risk in the local area. The setting will protect children from being drawn into terrorism by having robust safeguarding policies in place to identify children at risk, and intervening as appropriate;
- Staff training so that staff have the knowledge and confidence to identify children at risk of being drawn into terrorism, and to challenge extremist ideas which can be used to legitimise terrorism and are shared by terrorist groups. Staff should know where and how to refer children for further help;
- Online safety policies will ensure children are safe from terrorist and extremist material when accessing the internet by establishing appropriate levels of filtering;
- Promoting fundamental British values of democracy, rule of law, individual liberty, mutual respect and tolerance for those with different faiths and beliefs. These values are already implicitly embedded in the Early Years Foundation Stage curriculum.

Additional information about responding to online radicalization and extremism can be found in the settings **Online Safety Policy**.

Further information and details of training can be found on the SSP website;

https://safeguardingpartnership.swindon.gov.uk/info/3/workers_and_volunteers/10/workers_and_volunteers/14

Further information [here](#).

Child on Child Abuse (sexual violence and sexual harassment)

All staff should be aware that children can abuse other children (often referred to as child-on-child abuse), and that it can happen both inside and outside of the setting. All staff need to be familiar with

the setting's policy and procedures around child-on-child abuse and the important role they have to play in preventing it and responding where they believe a child may be at risk from it.

It is essential that all staff understand the importance of challenging inappropriate behaviours between children that are abusive in nature. Downplaying certain behaviours, for example dismissing sexual harassment as "just banter", "just having a laugh", "part of growing up" or "boys being boys" can lead to a culture of unacceptable behaviours, an unsafe environment for children and in worst case scenarios a culture that normalises abuse.

Child on Child abuse includes, but is not limited to, bullying, abuse in intimate personal relationships between children (sometimes known as 'teenage relationship abuse'), physical abuse such as hitting, kicking, shaking, biting, hair pulling, or otherwise causing physical harm; sexual violence, such as rape, assault by penetration and sexual assault; (this may include an online element), sexual harassment, such as sexual comments, remarks, jokes and online sexual harassment, which may be standalone or part of a broader pattern of abuse; causing someone to engage in sexual activity without consent, such as forcing someone to strip, touch themselves sexually, or to engage in sexual activity with a third party; consensual and non-consensual sharing of nude and semi-nude images and/or videos(also known as sexting), upskirting, which typically involves taking a picture under a person's clothing without their permission, with the intention of viewing their genitals or buttocks to obtain sexual gratification, or cause the victim humiliation, distress, or alarm, and initiation/hazing type violence and rituals (this could include activities involving harassment, abuse or humiliation used as a way of initiating a person into a group and may also include an online element).

Staff will be alert to this form of abuse and aware that this form of abuse must be reported through the usual channels.

Further information [here](#)

Domestic Abuse (DA)

Staff recognise that all children who witness domestic abuse are being emotionally abused and this can cause "significant harm." Domestic abuse will always be referred to MASH.

DA is defined as any violent or abusive behaviour used by one person to dominate and control another within a close personal or family relationship. Children can witness DA in a variety of ways, they may be in the same room and get caught up in an incident, perhaps trying to defend the victim, they may be in a different room but able to hear abuse taking place and witness injuries caused by the abuse, or they may be asked to take part in verbally abusing the victim.

Further information [here](#).

Children with Family Members in Prison

Staff recognise that there are negative consequences for these children and they are at risk of poor outcomes so appropriate support will be put in place (<https://www.nicco.org.uk/>)

Homelessness

Staff will be aware that being homeless or being at risk of being homeless presents a real risk to a child's welfare. The DSL will direct families to the Local Housing Authority for support and a referral will be made to children's social care if deemed necessary.

Private Fostering

Staff will be aware that they have a mandatory duty to report any child in a "private fostering" arrangement, to the Local Authority. Further information [here](#).

Private fostering is defined as an arrangement whereby a child under the age of 16 (or 18 if the child has a disability) is placed for 28 days or more in the care of someone who is not the child's parent(s) or a 'connected person'

Bruising and injuries to non-mobile children

Bruising is the most common injury in physical child abuse and a common injury in non-abused children, the exception to this being in non-mobile infants where accidental bruising is rare (<1%). Any bruising, fractures, bleeding and other injuries such as burns in a non-mobile should be treated as a matter of concern.

Further information [here](#).

Mental Health

Mental health problems can, in some cases, be an indicator that a child has suffered or is at risk of suffering abuse, neglect or exploitation. Staff need to be aware that where children have suffered abuse and neglect, or other potentially traumatic adverse childhood experiences, this can have a lasting impact throughout childhood, adolescence and into adulthood. It is key that staff are aware of how these children's experiences, can impact on their mental health, behaviour, and education. Settings can access a range of advice to help them identify children in need of extra mental health support, this includes working with external agencies. Free resources to support the setting and parents can be found on the Anna Freud, Early Years in Mind website:

<https://www.annafreud.org/early-years/early-years-in-mind/resources/>

Child abduction and community safety incidents

Child abduction is the unauthorised removal or retention of a minor from a parent or anyone with legal responsibility for the child. Child abduction can be committed by parents or other family members; by people known but not related to the victim (such as neighbours, friends and acquaintances); and by strangers. Other community safety incidents can raise concerns amongst children and parents, for example, people loitering nearby or unknown adults engaging children in conversation. As children get older and are granted more independence it is important they are given practical advice on how to keep themselves safe.

Cybercrime

Cybercrime is criminal activity committed using computers and/or the internet. It is broadly categorised as either 'cyber-enabled' (crimes that can happen off-line but are enabled at scale and at speed on-line) or 'cyber dependent' (crimes that can be committed only by using a computer). Cyber-dependent crimes include:

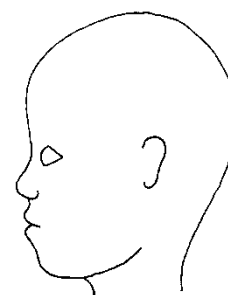
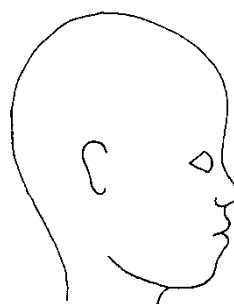
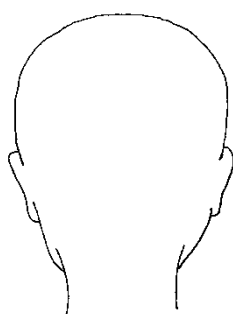
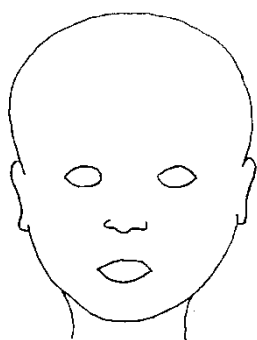
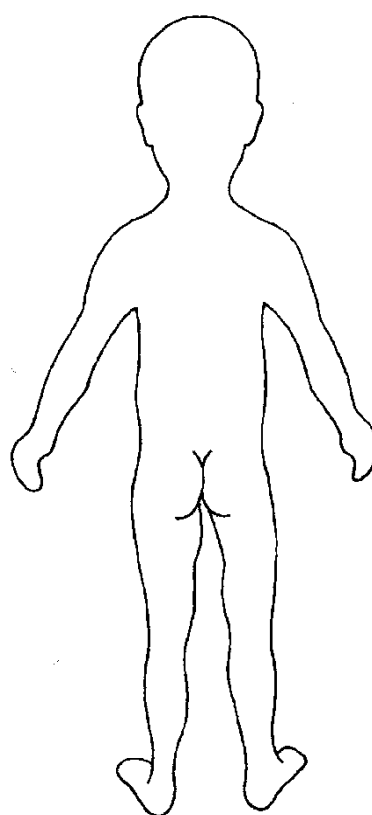
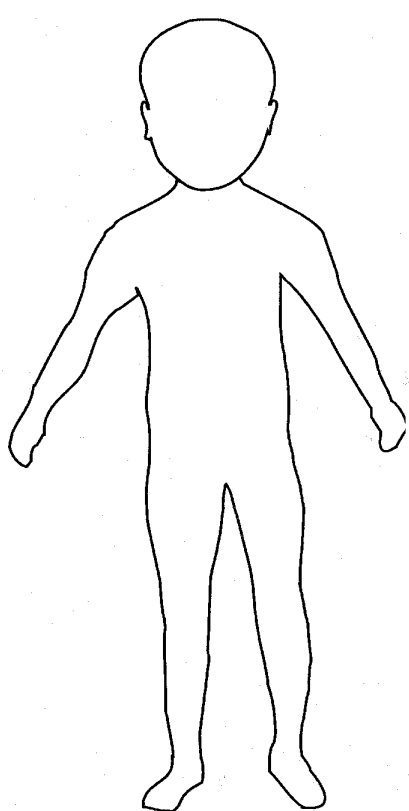
- unauthorised access to computers (illegal 'hacking'), for example accessing a school's computer network to look for test paper answers or change grades awarded
 - 'Denial of Service' (Dos or DDoS) attacks or 'booting'. These are attempts to make a computer, network or website unavailable by overwhelming it with internet traffic from multiple sources, and,
 - making, supplying or obtaining malware (malicious software) such as viruses, spyware, ransomware, botnets and Remote Access Trojans with the intent to commit further offence, including those above.
- Children with particular skills and interest in computing and technology may inadvertently or deliberately stray into cyber-dependent crime. If there are concerns about a child in this area, the designated safeguarding lead (or a deputy), should consider referring into the Cyber Choices programme. <https://nationalcrimeagency.gov.uk/what-we-do/crime-threats/cyber-crime/cyberchoices>

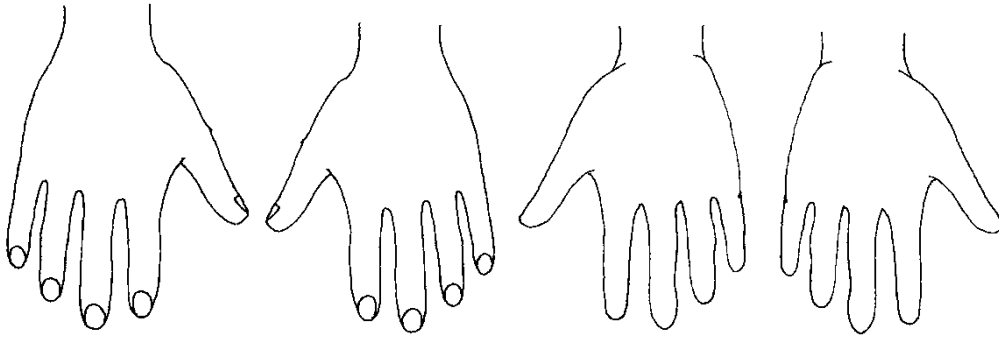
Further information around online safety [here](#).

Appendix 3 - [The Right Help at the Right Time](#)



Appendix 4 - Body map - recording physical injuries





Appendix 5: National Support Organisations

- NSPCC: Provide advice and support if you're worried about a child www.nspcc.org.uk
- Child Line: Provide Information, advice and support for children www.childline.org.uk
- Family Lives: Provide support for families that are struggling www.familylives.org.uk
- Crime Stoppers: Report information to prevent www.crimestoppers-uk.org
- Victim Support: Support for victims of crime www.victimsupport.org.uk
- Kidscape: Parent Advice Line www.kidscape.org.uk
- The Samaritans: 24 hours support helpline www.samaritans.org
- Mind: Provide support with mental health [MIND support](http://www.mind.org.uk)
- NAPAC Support for People Abused in Childhood www.napac.org.uk
- Respond: supports people with learning disabilities, autism or both www.respond.org.uk
- Mencap: Advice and support for people with learning disabilities www.mencap.org.uk
- Refuge: Help for women and children who have experienced domestic abuse www.refuge.org.uk
- Women's Aid: Help and support in relation to domestic abuse link not working
<https://www.wiltshire-pcc.gov.uk/my-office/opcc-news/2019/october-2019/swindon-womens-aid-24-hour-support-service/>
- Men's Advice Line: Support for men who experience domestic abuse www.mensadviceline.org.uk
- Forced Marriage Unit: Forced marriage guidance <https://www.gov.uk/guidance/forced-marriage>
- Lucy Faithfull Foundation: Advice and guidance around preventing child sexual abuse
www.lucyfaithfull.org.uk
- Stop it Now!: Advice and guidance around preventing child sexual abuse www.stopitnow.org.uk
- Parents Protect: www.parentsprotect.co.uk
- CEOP: Advice and guidance in relation to online sexual abuse or child exploitation
www.ceop.police.uk
- Marie Collins Foundation: Support for children who suffer online abuse or exploitation
www.mariecollinsfoundation.org.uk
- Internet Watch Foundation (IWF): Report online crimes www.iwf.org.uk
- Child net International: www.childnet.com
- UK Safer Internet Centre: support for professionals, parents/carers and children to make the internet a safer place. www.saferinternet.org.uk
- Parents Info: Help and advice for families in relation to the digital world www.parentinfo.org
- Net Aware: NSPCC keeping children safe online www.net-aware.org.uk
- Get safe Online: Free advice in relation to staying safe online www.getsafeonline.org
- Professional Online Safety Helpline: www.saferinternet.org.uk/helpline
- Educate against Hate: Government advice in relation to safeguarding children against radicalisation www.educateagainsthate.com

- Counter Terrorism Internet Referral Unit: Report online material promoting terrorism or extremism www.gov.uk/report-terrorism
- True Vision: Report hate crime www.report-it.org.uk
- Anna Freud website: free online network for early years practitioners. It provides easy to read and easy to use guidance on supporting the mental health of babies, young children and their families. <https://www.annafreud.org/early-years/early-years-in-mind/about-eyim/>

Appendix 6: Contacts List -

Name	Role	Contact number
Ceri McAteer	Contact if you need safeguarding support or advice. If not available email the EYQI Team	Mobile – 07774178011 cmcateer@swindon.gov.uk EYQITeam@swindon.gov.uk
Contact Swindon	If you have emerging concerns about a child, suspect a child is being abused or neglected, or you are otherwise concerned about their welfare or well-being.	Email: contactswindon@swindon.gov.uk <ul style="list-style-type: none"> • Telephone: 01793 464646 (during normal office hours - 8.30am to 4.40pm Monday to Thursday and 8.30am to 4.00pm Friday) • Telephone the Emergency Duty Service (EDS) outside office hours on 01793 436699
LADO (Local Authority Designated Officer)	Contact when there is an allegation against a member of staff	LADO Team - 01793 463854 Louise Chandler 07989224486 (Mon-Fri) Lado@swindon.gov.uk
Ofsted	To be notified of allegations, notifiable injuries or significant events.	0300 123 1231 www.ofsted.gov.uk enquiries@ofsted.gov.uk

	Ofsted can also be contacted for advice and guidance	
NSPCC Whistleblowing helpline	Free advice and support to professionals with concerns about how child protection issues are being handled in their own or another organisation.	Call 0800 028 0285 Email - help@nspcc.org.uk